



# Cisco Data Networking Integration

## Managed Services: gain the Altura advantage

Many businesses determine that integrating their Avaya VoIP system with an existing Cisco data network allows for the best of both solutions.

Integrating, implementing, and delivering a LAN-like performance across a WAN that mitigates latency and bandwidth improves the behavior of transport protocol, increasing efficiency and minimizing the transmission of redundant data patterns while providing the collaboration and mobility associated with Unified communications.

Altura will assume the burden of implementing and managing all or part of your integration requirements. Our managed services will be an extension of your IT staff.

Our support and services teams are highly skilled and certified in integrating and maintaining both Avaya voice and Cisco data networking. We specialize in solution integration, and have migrated over 2,600 legacy systems to IP systems, including integrations with a Cisco data networking infrastructure.

We take the time to evaluate your configuration—including network servers, gateways, end points, messaging, call center applications, and Avaya voice capabilities—while understanding the complexities of integrating disparate voice and data networks that require certified skills and capabilities.

### Immediate Benefits Include:

**EXPERIENCE:** Altura has the integration experience and certified knowledge required for a seamless implementation of voice and data.

**PLANNING:** Review and analysis of the configuration requirements and establishment of a joint agreed-upon plan for completion.

**MANAGING:** Project management from start to finish, eliminating the need to use internal IT staff.

**FLEXIBILITY:** Remote and on-site support provided depending on the complexity of the integration.

**MANUFACTURER SUPPORT:** Access to both Avaya and Cisco advanced technical assistance centers.

**NATIONWIDE SUPPORT:** Software and hardware support provided nationwide. As one of the top service organizations, Altura will support your voice and network at your desired location.