



MANAGED
SERVICES

Disaster Recovery Planning & Services

Improved Agility for Business Continuity

Whether it is a natural disaster or simple network outage, businesses today require a high level of agility to achieve fast disaster recovery and ensured business continuity. Altura provides enterprises with day-to-day business communications, and high availability architectures to handle unexpected power or network outages.

Businesses rely on various collaboration solutions to keep their employees, customers and partners in a constant state of communication. By choosing a trusted provider that can implement and support collaboration solutions 24X7, 365 days, with high availability architecture, businesses can have the “peace of mind” that in the event of a site failure of any kind, their business critical communications will continue with minimal interruption to their user communities.

Altura’s planning and consulting services provides our customers with an effective disaster recovery protocol that addresses disruptive events prepared for everything from “normal” everyday issues to truly “disastrous” communications outages.

DR Planning Includes:

- | |
|---|
| Define your key Business Processes and the Potential Impact of a wide variety of threats to both physical and virtual resources |
| Prepare your Network Managers to Protect and Restore your vital business communications in minimal time |
| Implement 24X7, 365 day Remote Coverage for Identification and Remediation of network issues |
| Risk Assessment of Current Communication capabilities and gaps |
| Plan Design and Architecture & Strategy |
| Ongoing Support through Plan Implementation |
| Offsite Data Backup & Recovery Services |

Disasters include a failure of a single critical application such as unified messaging, upon which many business processes hinge, and not just an entire data center outage. Each application should be considered within the framework a complete strategy for return to service from a wide array of outages. Altura with our highly skilled engineers is here to help you to plan, to implement, and to protect your organization from a disaster. To learn more, please visit us at www.alturacs.com or call us at 800-654-0715.