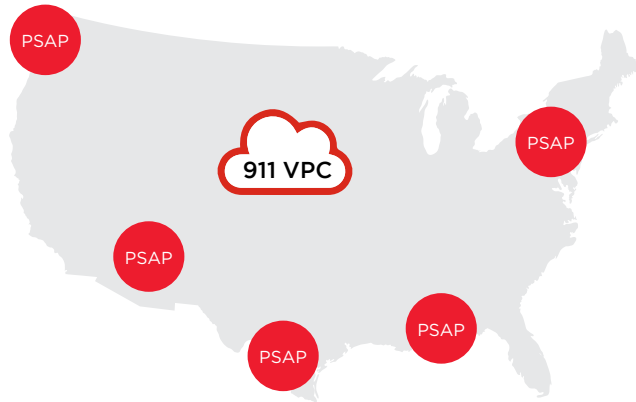


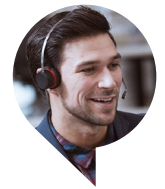


## US / Canada Nationwide NG911 Call Routing



PSTN or SIP Routing • Cloud Based • PBX Agnostic  
 No Hardware or Gateways Required  
**Branch Office • Remote Worker**  
 SIP Trunking • Data Center PBX

## Remote Worker Protection Work@Home or Public WiFi



**911 VPC**  
**GATEKEEPER™**      **DISPATCHER™**

Geo-location of the device is captured by GateKeeper™ and uploaded to the VPC

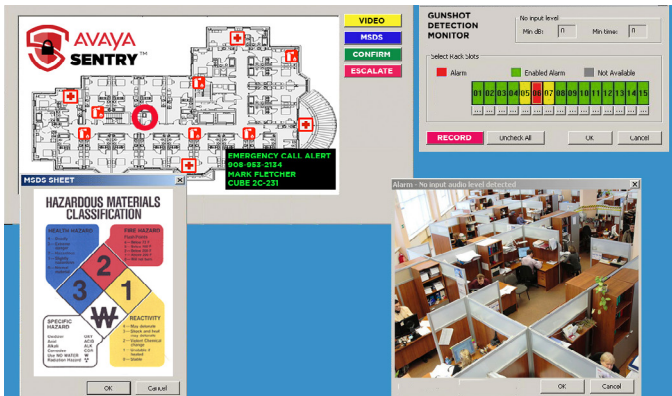
Geo-location is validated with GIS PSAP confirmed and a dynamic routing is created by Dispatcher™

911 calltakers query the RapidSOS ADR and retrieve the stored information relative to the caller information



Dynamic Enterprise location data delivered to PSAP

## For the Enterprise- Full compliance with Kari's Law and detailed location information to the PSAP



- TRACKER™ LAYER 2**
- TRACKER™ LAYER 3**
- TRACKER™ WIRELESS**
- ADDITIONAL LOCATION DATA IMPORT**

Location discovery is gathered through one of these 4 methods: Bridge MIBS on data switches for Layer 2 port assignment; devices can be grouped into IP Subnets assigned to an area; Wireless LAN controllers can be queried for device AP association information; or, finally, data containing manual information can be ingested into the system to support legacy database models that may exist.

**BEACON™** Correlated information is delivered to internal staff allowing an action response plan to be executed.

## Getting discrete location to the PSAP is no longer a challenge

Discrete device location information is available in the Avaya MLTS platform. When a device registers, that location information is stored locally. In the event of an emergency call, a location payload is sent via SENTRY™ to the RapidSOS NG911 Clearinghouse where it is made available to the PSAP. In addition to raw data and multimedia content, a URL can be provided allowing the call taker to reach back into the originating network to obtain additional or current information.

