



Staff Augmentation Services

Managed Services: dedicated resources to supplement your IT workforce.

Improving patient care is the number one priority for a healthcare provider. In light of rising costs, this is not an easy goal to accomplish. Altura will help lower your costs while improving your staff productivity and allowing you to concentrate your in-house resources on improving patient care.

Altura offers an industry-leading healthcare staffing solution by providing IT and voice personnel directly to clients who lack the time and means to recruit, train, and manage these resources. We have a team of highly skilled, certified, and experienced IT professionals who will work full-time or part-time at your location.

We begin the process by understanding your business objectives, and determine the gap between today and your future IT staffing needs. We then will implement a strategy to match our technical resources, including skills and competencies, to your business requirements. Our healthcare customers appreciate the benefits of having access to dedicated, on-site Altura technicians and voice and data professional services.

Our staff will help you implement, troubleshoot, and support your voice and data solution needs. We create efficiencies which will streamline your IT projects, provide flexibility to fill in the gaps, and save your organization both time and money. We are experienced when it comes to adhering to internal processes and policies. As an extension of your staff, we will gain your confidence in our ability to alert and manage issues that arise during the normal work day, avoiding escalation to upper management.

Immediate Benefits Include:

Cost reduction by having Altura provide and manage resources including: hiring, employee replacement, vacation coverage, and ongoing training expenses

Deep knowledge and experience in healthcare for seamless support

Access to highly trained and certified representatives

Reduce your headaches, and effectively address your business concerns

Immediate notification of incidents and pro-active remediation

Deep bench strength supported by Altura's Network Operations Center, allowing for continuous after-hours and weekend support when needed

Gain time and resources to focus on your strategic objectives