



MANAGED
SERVICES

Dedicated Resources to Supplement Your IT Workforce

Improving Patient Care is the number 1 priority for a Healthcare provider. Not an easy goal to accomplish, in light of rising costs. Altura will help lower your costs, while improving your staff productivity, and allowing you to concentrate your in-house resources on improving Patient Care.

Altura provides an industry leading Healthcare staffing solution by providing IT and voice staffing directly to clients that lack the time and resources to recruit, train and manage these resources. We have a team of highly skilled, certified, and experienced IT professionals, who will work full-time or part-time at your location.

We begin the process by understanding your business objectives, and determining the gap between today and your future IT staffing needs. We then will implement a staffing strategy to match our technical resources, including skills and competencies, to your business requirements. Our Healthcare customers appreciate the benefits of having access to dedicated Altura technicians, professional services and voice and data onsite specialists.

Immediate Benefits Include:

Cost reduction by having Altura provide and manage the resources including hiring, replacement, vacation coverage, and ongoing training expenses

Deep knowledge and experience in Healthcare for seamless support

Access to highly trained and certified representatives

Reduce your headaches, and effectively address your business concerns

Immediate notification of incidents, and pro-active remediation

Deep bench strength supported by Altura's Network Operations Center, allowing for continuous after hours and weekend support when needed

Gain time and resources to focus on your strategic objectives

Altura consultants and engineers are here to help you implement, troubleshoot, and support your voice and data solution needs. We help create efficiencies which can streamline your IT projects, provide flexibility to fill in the gaps and save your organization both time and money. We are experienced when it comes to adhering to internal processes and policies. As an extension of your staff, we will gain your confidence in our ability to alert and manage issues that arise during the normal work day, avoiding escalation to upper management.

Our dedicated resources range in skill sets based on customers' requirements, such as a MAC Technician, Project Manager, and Professional Service Engineers with knowledge in switching and data networking. With additional roles provided such as a technical analyst or devoted to assisting a customer's help desk. To learn more, please visit us at www.alturacs.com or call us at 800-654-0715.